

Key Distinguishing Features of the WA NDIS My Way Model

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Advantages for individual/ families/ carers

	DSC My Way	NDIA Hills Trial
1. Less bureaucratic relationship-based engagement with people accessing services (meeting people in their own home and community settings).	Substantially relationship based and flexible as to where to meet people	Proposes a relationship approach but not evidenced yet and people need to come to NDIA offices for planning.
2. One point of contact in the local community for all aspects of the scheme (not just initial planning)	Most of the contact will be via the local Area Co-ordinators for multiple aspects. The processing of funding applications will occur via administrative staff.	Proposes a one contact approach but this is mostly for planning only via the planning co-ordinators. For other aspects NDIA has seen multiple contacts with seemingly little co-ordination.
3. Local decision making – all decisions made in WA	A significant advantage. The financial delegation levels have been modified to cope with the required changes in the system.	Many of the key decisions on policy and process will be made in the Eastern States. The level of delegation of the WA State Manager is not known.
4. Integral role For Local Area Co-ordinators (LAC) in all aspects of the scheme	Fundamental to the WA scheme. The LAC system is well established within WA.	Proposes a similar approach but with planning only via the planning co-ordinators. NDIA approach in early stage of development and is not established.

Maintaining a strong and diverse and viable disability sector

<p>5. Integral role for non-government disability sector organisations in all aspects of the scheme.</p>	<p>Partnership between DSC and service organisations exists and the past relationship has largely been functional.</p>	<p>There is a limited current relationship and the close involvement of DSOs is not encouraged by the NDIA at the national level. This may vary at the state level.</p>
<p>6. Pricing arrangement based on the true cost of services</p>	<p>The majority of DSOs have been sustainable in the past and particularly so with the tender procurement reform that occurred in 2013.</p> <p>My Way is now using a pricing framework incorporating a minimum and maximum price range which has created challenges.</p>	<p>Substantial challenges presented by the 'efficient price' approach adopted by the NDIA. The basic funding model has merit.</p> <p>Major concern if there is the application of the national annual indexation factor to WA, that is usually less than the state indexation rate.</p> <p>These factors when combined may have a significant impact on the sustainability of the sector.</p>
<p>7. Payment in advance</p>	<p>A significant advantage and the current system requires no adjustment and is administratively relatively efficient.</p> <p>Cash-flow issues within DSOs will be more controllable and manageable.</p>	<p>Concerns that the payment-in-arrears claim system is difficult to implement with a large number of participants and will impact cash-flow within the DSO.</p> <p>May lead to higher transaction and unfunded administration costs in DSOs.</p>